

Community Connections

AbleLiving Services and Capability Support Services operate in Burlington supporting Seniors and individuals with disabilities in Assisted Living Programs as well as providing Outreach Services to individuals in their own homes.

With the support of Halton Region, AbleLiving received the Halton Region Community Investment Fund grant to support the role of a Care Connector for the Burlington Community. The purpose of the Connector position is to coordinate supports for Seniors and vulnerable individuals in the Community with special attention given to the social determinants of health. That is, accessing support services, access and stability of housing; helping individuals to establish greater financial security and connecting with primary care providers to support health as some examples, all with the intent to anchor individuals into community thus reducing social isolation. The program also provides links and supports transitions to community services from hospital to home as well as home to another more supportive environment.

The role of the Care Connector is to work in collaboration with service providers in the community and ensure that services identified in discharge planning are available to support individuals to return to their community. The Care Connector will remain involved with the patient/client until they are anchored into services ensuring a successful outcome. Care Connectors will meet patients in hospital or other environments to aid in the transition back to their home, or if going to a new home, and be available for community follow up and appointments as needed.

The Care Connector also participates as part of the team in Burlington's Remote Patient Monitoring Program led by the Burlington Family Health team and Paramedicine Services to support virtual connections for individuals in their own homes. For further information on this program, please call 289-408-8000 Ext. 978 or email Burlingtonconnectors@thrivegroup.ca.

