



Good food, Good life

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Dear Health Care Provider:

As you know, in Canada, we are experiencing a shortage of infant formulas designed for babies with food allergies and certain medical conditions. Our hearts go out to all the parents and families who are affected by this shortage and situation.

While we do not sell this specialty formula in Canada, through our collaborative efforts with Health Canada and our Nestlé US counterparts, we have been able to temporarily import a limited supply of Nestlé's Gerber Good Start Extensive HA™, an extensively hydrolyzed infant formula sold in the US, to help alleviate the current shortage situation.

Health Canada has published information for Health Care Providers and parents that outlines the situation and offers guidance for use of important products such as Nestlé's Gerber Good Start Extensive HA™. This information can be found at the following link: [shortage.pdf \(canada.ca\)](#)

The limited supply of Nestlé's Gerber Good Start Extensive HA™ will be made available to order by pharmacists, in partnership with Health Canada, to ensure it reaches the consumers in need across Canada.

A national clinical decision tree entitled, "Use of Specialized Infant Formula During a Shortage" has been recently developed to support health care providers across the country guide treatment decisions, and support families and caregivers to make appropriate formula choices, while rationing the use of specialized infant formulas. Health Canada facilitated bringing together experts from a broad community of healthcare stakeholders for its development, including: Canadian Pediatric Society, Canadian Pharmacists Association, Food Allergy Canada, Canadian Society of Allergy and Clinical Immunology, Dietitians of Canada, Hospital for Sick Children and McMaster Children's Hospital. This tool offers specific guidance to health care



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providers when counseling families, discussing safe alternatives, and conserving limited national supplies of specialized formulas. This decision tree is attached to this letter. It has also been disseminated directly to members of the Health Care Professional Associations that helped in its development.

Product information for Nestlé's Gerber Good Start Extensive HA™ for Health Care Providers is also attached to this letter.

Nestlé's Gerber Good Start Extensive HA™ has an English only label. Information in French can be accessed at this link: [gerber-extensive-ha.pdf \(canada.ca\)](#)

If you have questions or require further information please email us at nestlespecialtyformula@ca.nestle.com

Thank you for your support.

Sincerely,

Alison McLean

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