

System Navigation Referral

Fax Referral To: 855-928-5284

Intake Number: 289-208-9619

Service Information

The System Navigator provides assessment, referrals, and guidance with accessing community health and social care services for members of the identified priority populations:

- Older Adults
- Mental Health and Addictions (all ages)

Patient/Client Information

Name: _____ D.O.B.: _____ Personal Pronoun: _____

Health Card Number: _____ Preferred Language: _____

Address: _____ Postal Code: _____

Phone Number: _____ Can a detailed phone message be left? No Yes

If the client has a family caregiver that the System Navigator can contact, please include their contact information, following consent.

Family Caregiver / Substitute Decision Maker: _____

Phone Number: _____ Email: _____

Reason for Referral

Service Criteria Checklist

Select at least one:

System Navigation

Mental Health & Addiction Virtual Care Library

The MH & A Virtual Care Library is short term tablet loan program to facilitate access to virtual resources for clients with mental health and addiction concerns. Includes device loan and device education.

Identify relevant health and/or social care needs:

- | |
|---|
| <input type="checkbox"/> Client lives in Burlington / surrounding areas |
| <input type="checkbox"/> Client has identified health and/or social care need |
| <input type="checkbox"/> Client consents to referral and being contacted by a System Navigator for follow up |
| <input type="checkbox"/> For MH & A VC Library - Client has an identified mental health and/or addiction concern. |
| <input type="checkbox"/> For MH & A VC Library - Client has an identified barrier to technology access. |

Is the client connected with any community services currently? If yes, which? No Yes

Referral Information

Referral Source Name: _____ Date of Referral: _____

Office Telephone Number: _____ Office Fax Number: _____

Family Physician Name: _____ Telephone Number: _____

Agency/Organization Name: _____ Office Email: _____

Note that the System Navigation may reply to the referral using secure messaging on Hypercare, if applicable.
Note that System Navigation is **not** an urgent health or crisis support.

