

# BURLINGTON ONTARIO HEALTH TEAM: 2025/26 STRATEGIC PLAN

Final: Approved 25.08.2025

## VISION

To co-create, with the community, a primary care-focused system of care that connects health, community and social supports around patients, families and caregivers

## PURPOSE

Promote health and wellbeing for the benefit of the general public by delivering care through an integrated health care delivery system in Burlington and surrounding communities.

## VALUES

Respect and Dignity  
Empathy and Compassion  
Accountable and Solution Focused  
Equitable and Person-centered  
Transparent

### STRATEGIC PRIORITIES – Provincial Alignment

STRATEGIC PRIORITIES



Primary Care Access, Attachment, and Enablement



Integrated Clinical Priorities



OHT Capacity Building

### STRATEGIC PRIORITIES – Local Alignment



Integrated Health Services Centre



Community Wellness Hub



Collaboration with other OHTs

DELIVERABLES\*

- Primary Care Network Advancement
- Develop Primary Care Action Plan
- Improve Access and System Navigation
- Provide Leadership for Interprofessional primary care team Expression of Interest (EOI)
- Advance digital priorities
- Increase Cancer screening participation & attachment

- Advance community-based care for individuals at risk/living with chronic disease
- Continued advancement of Integrated clinical pathways
- Develop and implement Alternate Level of Care (ALC) action plan focused on prevention and management

- Align OHT membership per 'Ontario Health Teams: The Path Forward'
- With the Community Wellness Council (CWC), Advancement to a minimum of 'Level 2: Learning and Developing' as outlined in the Creating Engagement Capable Environments in Ontario Health Teams Framework
- Support Health Equity across system

- Budget-dependent: Completion of Request for Proposals (RFP) for Master Plan and Program Development

- Strategic expansion of Hubs through neighbourhood spread, scale-up of populations and primary care services offered
- Strategically position Community Wellness Hub as a pre-cursor to the Neighbourhood Health Home model

- Develop intentional collaboration & shared priorities across BOHT and Connected Care Halton OHT
- Continue existing partnerships with 112 OHTs
- Provide leadership support, shared learnings and Community of Practice for all 58 OHTs

BOHT INITIATIVES

- Explore the creation of a Primary Care Data Atlas
- Deliver a Multi-year Primary Care Action Plan for Attachment & Access
- Provide local service information curation through new Primary Care Network (PCN) website and HealthPathways
- Support IPCT EOI submissions
- Build person-centred attachment pathways
- Measure Mental Health SCOPE Test of Change
- Progress Patients Before Paperwork

- Grow HealthPathways from 43 to 100 chronic & acute health conditions
- Augment patient-facing tools to support Chronic Disease (CD) education & self-management
- Add Burlington providers to Mental Health & Addictions (MHA) Coordinated Access – One Link Program
- Sustain Community Remote Care Management from Chronic Disease in Burlington

- Local Grass Roots Engagement with Equity, Diversity, Inclusion, and Anti-Racism (EDIAR) Focus
- Implement social determinants screening tool for CD patients
- Implement training for BOHT where gaps exist
- Active membership with Halton Equity Diversity Round Table and their education opportunities

- Execution of government relations strategy and funding advocacy initiatives

- Implementation of Community Wellness Hub (CWH) Provincial Community of Practice
- Scale up services of Hub to include more patient populations and Primary Care services to support access and attachment goals

- Grow SCOPE Program with Primary Care Networks/OHTs in Halton
- Collaborate with Connected Care Halton OHT (CCHOHT) on Coordinated Access for MHA – One Link Program
- Co-Lead OHT CoP In-Person Event for OHTs across Province for shared learning

KPI

- 100% Attachment to Primary Care
- Provider-Reported improvement in Navigation

- CHF Admissions per 100
- COPD Admissions per 100

- 100% of staff have completed Health Equity training as OH directed

- Partner-Approved Business Model for the IHSC

- Patient Experience Measures with hub utilization

- # of Collaborative OHT Projects with CCHOHT

\*OH Deliverables informed by BOHT Funding Agreement deliverables and from "OHT 2025/26 Priorities – Regional Collaborative Meetings" (May 2025)